



Safe mode recovery process

Your AzBox miniMe American Edition satellite receiver includes a safe mode feature which enables you to recover your system by reinstalling firmware and restoring factory defaults should the receiver fail to boot properly. This feature replaces the recovery switch on the back panel which has been disabled as the factory recovery system is not compatible with the American edition of the AzBox miniMe.

PLEASE DO NOT ATTEMPT TO USE THE RECOVERY SWITCH UNDER ANY CIRCUMSTANCE AS IT WILL ERASE EVERYTHING INCLUDING THE SAFE MODE FEATURE AND YOUR UNIT WILL HAVE TO BE SENT BACK FOR REFLASHING BY AZBOX CANADA. YOU HAVE BEEN WARNED!!!

Please follow these steps in order to use the safe mode feature:

1. With the power cord unplugged from the unit, plug in the power cord and press the power button
2. Press and hold the 1 key on the remote control while the unit boots until you see the "AzBox starting in safe mode..." message displayed on your TV.
3. Once your unit has completed booting into safe mode, press the Menu key on your remote control then select "Information" and "Software Update" from the menu.
4. Select either Internet or USB update as desired. You may select any AzBox miniMe American edition firmware version in order to recover your system. For USB updates, you will need to download AzBox miniMe American Edition firmware from azbox.ca on your USB disk and connect it to your unit first before proceeding.
5. If you receive the "Preserve user settings during firmware update?" message, please answer **NO** in order to correctly recover your system. Please note that it is **NOT** possible to preserve user settings when performing a system recovery.
6. The selected firmware will then be reinstalled on your device including factory default settings. Once the process is completed, your unit will automatically reboot.
7. As soon as your unit reboots, remove your USB drive if connected and hold down the 0 key on the remote control until you see the "AzBox starting..." message displayed on your TV. This is to reboot normally instead of in safe mode.
8. Congratulations, your system is now fully recovered and ready to be enjoyed again! You will have to reconfigure your unit or restore your settings backup.

Please note that as the safe mode system is installed on the "boot 1" partition, installing third party firmware here will permanently disable safe mode. AzBox Canada does not endorse the use of third party firmware. Installing other than the official firmware released by AzBox Canada may void your warranty and/or prevent you from reinstalling American edition firmware.

AzBox miniMe American Edition firmware can ONLY be installed by using the Software update function from within the system.